



# **PSC NEWS**

## **Missouri Public Service Commission**

---

Contact: Kevin Kelly  
FY-02-101

Phone: (573) 751-9300

*Governor Office Building, Suite 900*

---

### **PSC APPROVES AGREEMENT IN AMERENUE CASE**

Jefferson City (December 4, 2001)---The Missouri Public Service Commission has approved an agreement which enhances Union Electric Company's (d/b/a AmerenUE) ability to more accurately reflect a customer's natural gas bill when the company is unable to obtain an actual meter reading (called an estimated bill).

A customer would be issued an estimated bill when conditions reasonably beyond the control of the company prevented it from obtaining an actual meter read. Those conditions would typically include: extreme weather, operating and other emergencies, labor agreements, work stoppages, the company's inability to gain access to the meter, and faulty equipment.

In the past, estimated bills were issued based on a customer's historical usage. If it is a single month estimated bill, that estimated bill would be based upon the customer's prior month's usage.

Under the agreement approved by the Commission, the estimated bill would be based upon prior historical usage adjusted for weather changes and any change associated with the cost of natural gas.

"This method will come closer to accurately reflecting what the customer would have used for the estimated billing period," stated Warren Wood, Manager of the PSC Energy Department.

The agreement approved by the Commission was submitted by the PSC Staff, the Office of the Public Counsel, and AmerenUE. The agreement was reached as a result of negotiations conducted by the above parties.

---0---

Case No. GT-2002-70